

February 2021

# Infinx Prior Authorization Software

## 4.4 Release Notes



**INFINX**  
Prior Authorization  
Software



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## Overview

Version 4.4 is the 4th release in the Infinx Prior Authorization Software (IPA) Hot Springs series.

This version of IPA contains updates and bug fixes to provide you with a better experience.

## Release Date

Version 4.4 was released on Sunday, February 14, 2021.

## Release Items

### 1. Moving Insurance Verification and Benefits (IVB) calls capability through PAM instead of IPA\*

- Currently for the IVB product, the calls to IV vendor are being made through IPA.
- Going forward the IV vendor calls will be made through PAM, so the flow would be IPA will call OM for IVB checks and OM will in turn send request to PAM.
- PAM will be the sole communication between all vendor calls and OM.
- This workflow change will be released in March.

### 2. Moving Machine Learning (ML) Authorization Determination Agent (ADA) and BOT calls through PAM

- Currently ML ADA and BOT calls are made through IPA directly.
- In this February release:
  - For ADA BPaaS, PA and PA+ offering all calls for ML ADA and BOT will be made through PAM.
  - IPA will call OM for authorization determination, and OM will pass the request to PAM and PAM will communicate with the ADA and BOTs.

Both items above are phase one of the major IPA 5.0 release that will entail a patient access product offering, with a unified prior authorization and IVB capability.



### 3. Automated Bulk Upload

An automated bulk upload feature has been enabled, which:

1. Enables client name + sftp ppk file bulk automation.
2. A monitoring is set on a pre-defined folder path.
3. All csv files (format of the csv file can be as per standard format) uploaded to the folder
  - a. Format of the csv file can be an Infinx defined standard format  
OR
  - b. The format can be defined by the client, which is to be charged separately
4. Cases are created based on each row item in the csv.
5. List of successfully processed cases are pushed to a "Success folder".
6. List of failed cases are pushed to "Failed folder", also an email is triggered to the stake holders.