

# Optimize Your Prior Authorization Workflow Using Technology and Specialists

Our **Prior Authorization Software** is a cloud-based solution powered by artificial intelligence (AI), automation, with exception handling by our certified prior authorization specialists - providing you with a complete end-to-end prior authorization solution. We aim to preserve and increase your revenue by streamlining your prior authorization workflow. Let us handle the mundane administrative tasks so that you can focus on patient care.

We provide you with **complete coverage** of your prior authorization claims with 98+% accuracy and 99.5% adherence to turnaround time. Your organization can now see more patients resulting in increased revenue, fewer procedure cancellations/rescheduling, happier staff, and improved patient experience.



## PRIOR AUTHORIZATION CHALLENGES

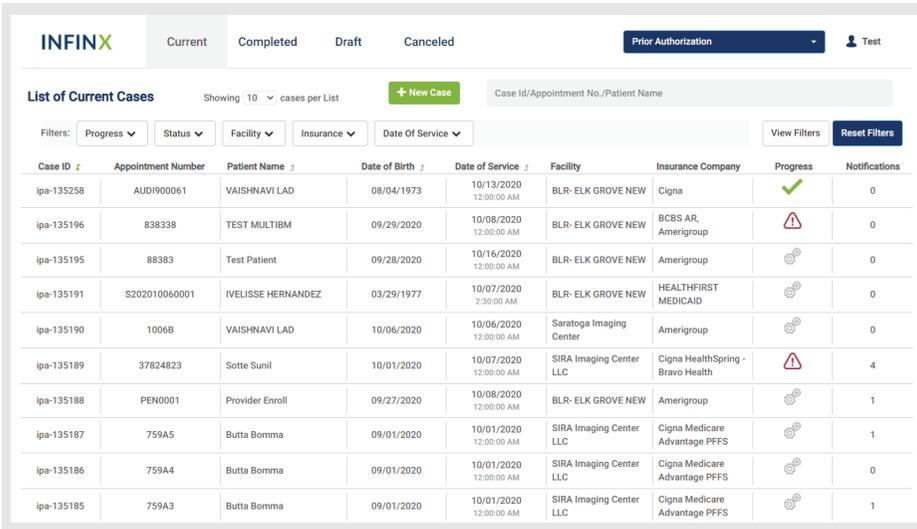
- Physicians spend an average of **15 hours** a week to complete prior authorizations.
- **64%** of providers state that they wait for at least one business day for prior authorization approval.
- **74%** indicated that the prior authorization process leads to treatment abandonment.
- Average manual prior authorization costs **\$14.24** and takes **27 minutes** to complete.

Source: Triple Tree Next RCM Report Q4'18, 2019 AMA Prior Authorization Survey, 2019 CAQH Index

## INFINX PRIOR AUTHORIZATION WORKFLOW

- 1 **Is Authorization Required?** Evaluate to determine if a prior authorization is required or not.
- 2 **Initiate and Submit:** If required, the claim is electronically submitted to the payer with complex claim handling by our certified and trained specialists.
- 3 **Status Checks:** Automated follow-ups with payers and real-time status updates to help your staff schedule procedures on time.
- 4 **Your System Updated:** The authorization approval package is sent to your system automatically.

Schedule a demo of our Prior Authorization Software by visiting [www.infinx.com](http://www.infinx.com)



Case ID	Appointment Number	Patient Name	Date of Birth	Date of Service	Facility	Insurance Company	Progress	Notifications
ipa-135258	AUD1900061	VAISHNAVI LAD	08/04/1973	10/13/2020 12:00:00 AM	BLR- ELK GROVE NEW	Cigna	✓	0
ipa-135196	838338	TEST MULTIBM	09/29/2020	10/08/2020 12:00:00 AM	BLR- ELK GROVE NEW	BCBS AR, Amerigroup	⚠	0
ipa-135195	88383	Test Patient	09/28/2020	10/16/2020 12:00:00 AM	BLR- ELK GROVE NEW	Amerigroup	⚙	0
ipa-135191	S202010060001	IVELISSE HERNANDEZ	03/29/1977	10/07/2020 2:30:00 AM	BLR- ELK GROVE NEW	HEALTHFIRST MEDICAID	⚙	0
ipa-135190	10068	VAISHNAVI LAD	10/06/2020	10/06/2020 12:00:00 AM	Saratoga Imaging Center	Amerigroup	⚙	0
ipa-135189	37824823	Sothe Sunil	10/01/2020	10/07/2020 12:00:00 AM	SIRA Imaging Center LLC	Cigna HealthSpring - Bravo Health	⚠	4
ipa-135188	PEN0001	Provider Enroll	09/27/2020	10/08/2020 12:00:00 AM	BLR- ELK GROVE NEW	Amerigroup	⚙	1
ipa-135187	759A5	Butta Bomma	09/01/2020	10/01/2020 12:00:00 AM	SIRA Imaging Center LLC	Cigna Medicare Advantage PFFS	⚙	1
ipa-135186	759A4	Butta Bomma	09/01/2020	10/01/2020 12:00:00 AM	SIRA Imaging Center LLC	Cigna Medicare Advantage PFFS	⚙	0
ipa-135185	759A3	Butta Bomma	09/01/2020	10/01/2020 12:00:00 AM	SIRA Imaging Center LLC	Cigna Medicare Advantage PFFS	⚙	1

## KEY FEATURES



- ★ **Accelerated Insurance Verification & Benefits Check:** See more patients faster with our automated, real-time insurance verification and benefits checks. Add up to four insurance carriers per patient per prior authorization. Extensively connect with our network of payers across the country.
- ★ **Patient Pay Estimates:** We incorporate provider fee schedules and robust cost estimation logic to enable you to provide patients with real-time pay estimates.
- ★ **User-Friendly Dashboard:** Easily view all of your prior authorization cases with our interactive dashboard. You can filter your cases by progress, status, facility, insurance, and date of service. The search bar allows you to quickly search by case ID, appointment ID, or the patient's name. We give you all the tools you need to track the progress of your cases.
- **Automated Authorization Follow-Up & Notifications:** Status notifications are communicated in real-time through automated follow-ups. Our robotic process automation bots repeatedly check requests that are under review for status change updates. Cases will be automatically flagged if there is a high risk of denial or if clinicals are required.
- **Provider & Payer Integration:** Submit and update your prior authorization claims directly from your EHR/EMR system using an HL7 or API bi-directional integration. Seamlessly integrate with our extensive network of payers and clearinghouses.
- **Reporting & Analytics:** Obtain full transparency into your prior authorization workflow using real-time analytics and status reporting to track every claim.
- **Certified Specialists:** 300+ team of certified prior authorization and billing specialists to process manual and complex cases.
- **Prioritize Cases:** Prior Authorizations can be prioritized by Normal, Same day, STAT, and Retro. Normal cases are initiated within 24 hours, Same day cases are initiated within 4 hours, and high-priority STAT cases are initiated within 30 minutes.

## OUR RESULTS

Our Prior Authorization Software accelerates prior authorization approvals, reduces staff time & claim denials.

- ✓ **3.5M+** prior authorizations processed
- ✓ **98%+** prior authorization accuracy rate
- ✓ **50%** increase in cost-efficiency
- ✓ **30%** surge in productivity
- ✓ **10%+** boost in reimbursements
- ✓ **<2%** denial rate

## SCHEDULE A DEMO

See how our software can reduce your operating costs and denial rates, shorten your authorization approval cycles, and increase your revenue. Schedule a demo at [www.infinx.com](http://www.infinx.com).

**INFINX**  
Revenue Realized. On Time. All the Time.

