

# Infinx Prior Authorization Software Provider Enrollment Instructions



### Step 1:

Visit [www.infinx.com/aurora](http://www.infinx.com/aurora)  
Complete, Sign, and Submit your BAA



### Step 2:

Forget about  
Prior Authorizations!

Please follow these simple steps outlined below to enroll your practice:

- **Submit Your Completed and Signed BAA**

Complete, sign, and submit your BAA to [EnrollAurora@infinx.com](mailto:EnrollAurora@infinx.com), or request an electronic BAA by emailing [lora.pada@infinx.com](mailto:lora.pada@infinx.com). This will authorize Infinx to initiate prior authorizations on your behalf.

- **Create Benefit Manager Credentials for Infinx**

We will create benefit manager credentials on your behalf based upon the information provided in the BAA. We will confirm once your Infinx accounts have been created.



For **Optum/UnitedHealthcare**, we will need you to complete Step 4 of their enrollment process:

Step 1: Create a new Optum/UHC ID if user does not already have an account

Step 2: Verify email

Step 3: Connect TIN

**Step 4: An authorized portal Administrator user will need to approve access for all users requesting access to the Optum/UHC portal. An email from [\[noreply@uhc.com\]](mailto:noreply@uhc.com) will be sent to the Optum/UHC portal Administrator for approval.**

**From:** NOREPLY@uhc.com <NOREPLY@uhc.com>  
**Sent:** Thursday, June 18, 2020 9:59 AM  
**To:** OPTUM ADMINS EMAIL ADDRESS  
**Subject:** Action Required - Link Access Request

I

**REQUESTORS** has requested access to Link. To approve or deny this request, go to [UHCprovider.com](https://UHCprovider.com) and click on Link at the top of the page. Then follow these steps:

- NAME**
1. Sign in with your Optum ID.
  2. Click on the "Link Security" tile.
  3. Click on "Users" on the left side of the page.
  4. Select the "Pending Users" tab.
  5. Select the user's name.
- To **approve** the request, click on "Edit/Approve User" and complete the required fields, then click "Save". To **deny** the request, click on "Deactivate User" then click "Deactivate User" again on the bottom of the next screen.

If you have questions, please call the UnitedHealthcare Connectivity Help Desk at **866-842-3278**, option 1. Or, call or email the requestor:

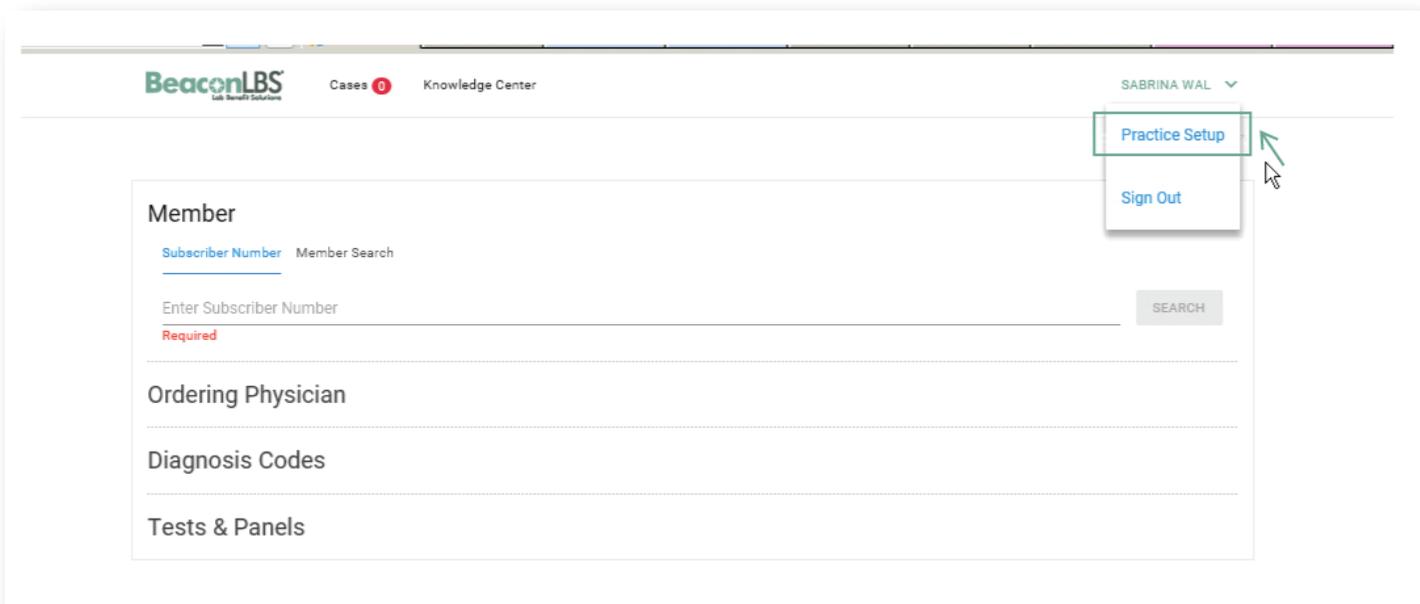
Requestors Name  
Email  
Title  
Phone Number

To learn more about Link, register for a [webinar](#) or visit [UHCprovider.com/Link](https://UHCprovider.com/Link). Thank you.

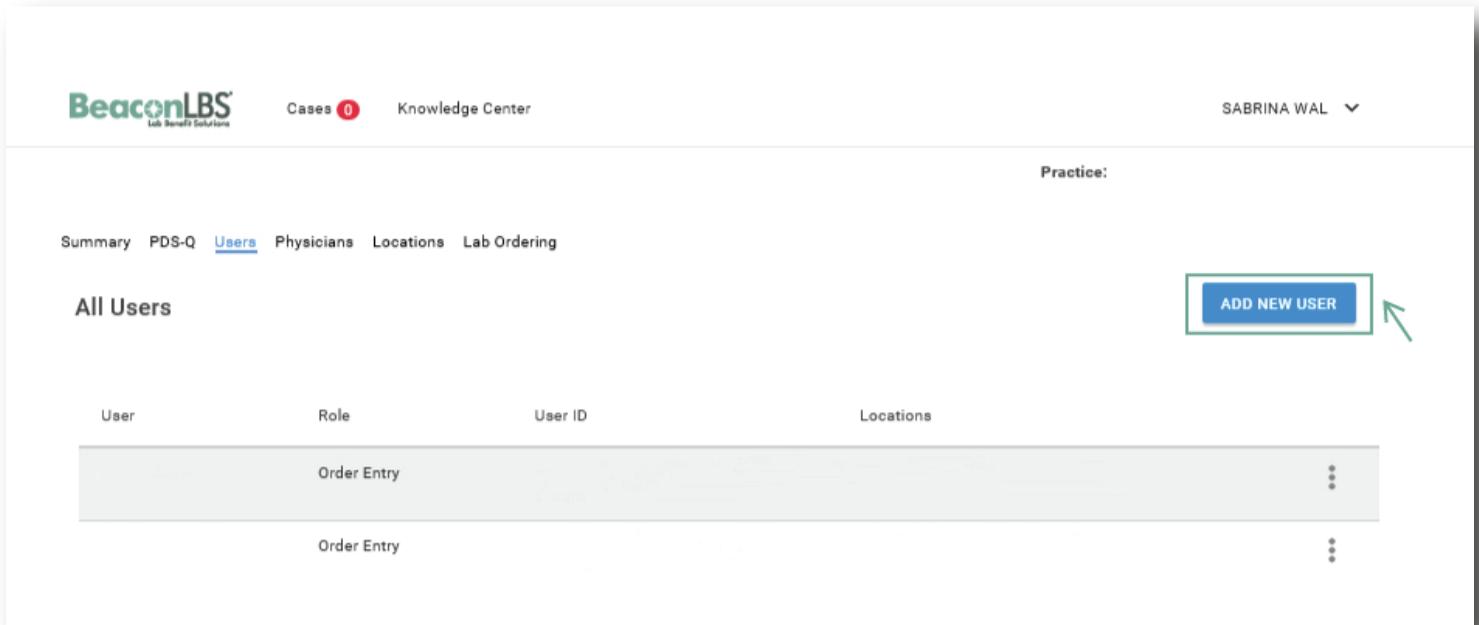


The Administrator for your BeaconLBS web portal will need to create a new user account for Infinx. Please follow the steps below:

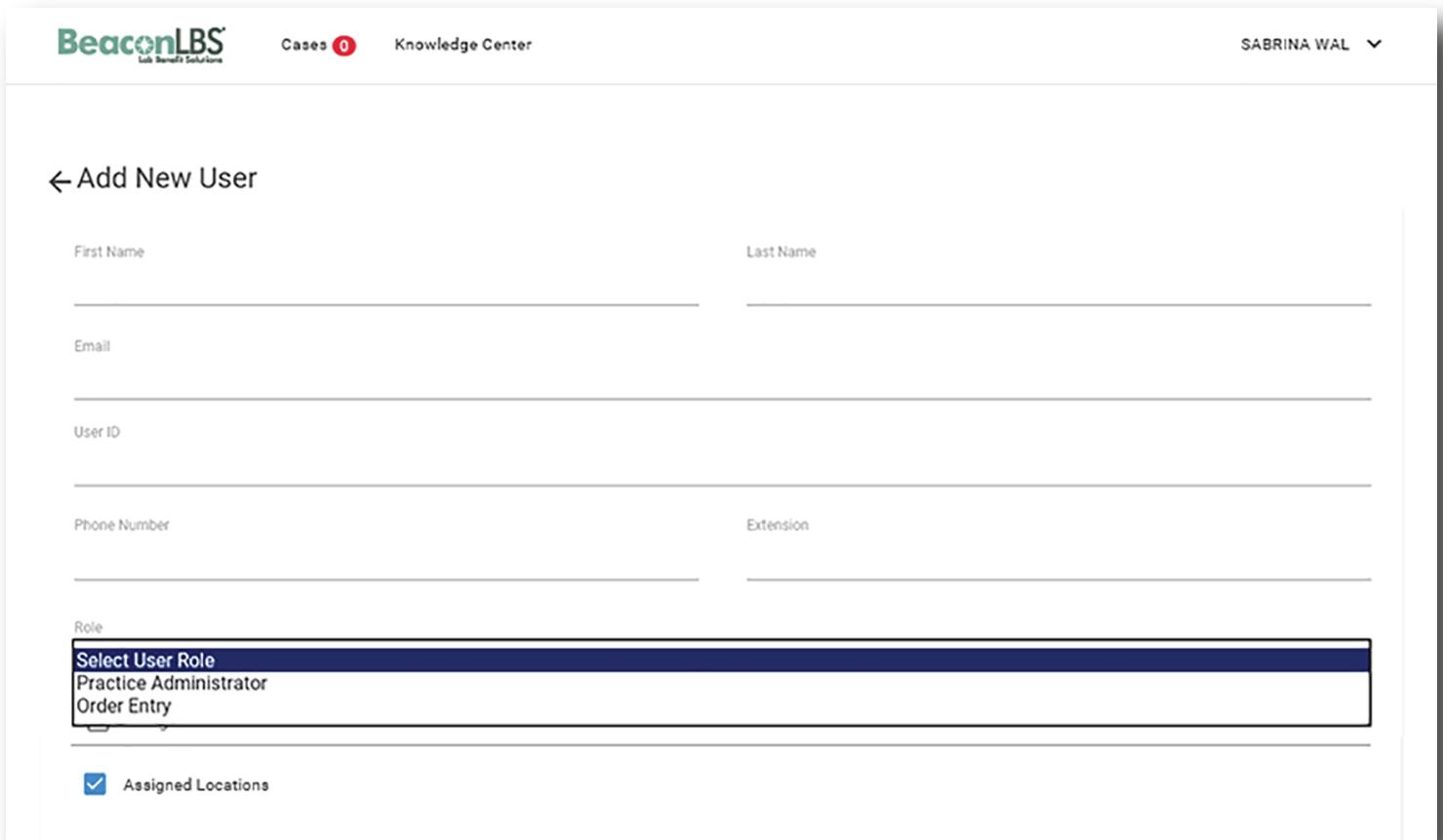
- Step 1: Log into your BeackonLBS web porta and click on [Practice Setup]:  
<https://www.beaconlbs.com/lbm-ui/login>



Step 2: Click on the [Add New User] button:



Step 3: Complete the required fields in the [Add New User] form below.





Step 4: Send the following login credentials created for Infinx to [EnrollAurora@infinx.com](mailto:EnrollAurora@infinx.com).

Username:

Password:

**Should you have any questions regarding this process, email [ProviderEnrollment@infinx.com](mailto:ProviderEnrollment@infinx.com).**

● **Forget about Prior Authorizations!**

Once we have received all the required information from your BAA, your enrollment is complete.

Submit your prior authorizations as instructed directly to Aurora Diagnostics, and no longer worry about your prior authorizations!

**Should you have any questions, please contact [support@infinx.com](mailto:support@infinx.com)**



**SONIC HEALTHCARE  
USA**  
Anatomic Pathology

**Our Locations**

- |                                   |   |   |                                     |
|-----------------------------------|---|---|-------------------------------------|
| <i>Arizona Dermatopathology</i>   | <i>Consultants in Laboratory Medicine</i> | <i>LMC Pathology Services</i>             | <i>Sebring Pathology</i>            |
| <i>Austin Pathology</i>           | <i>Cunningham Pathology</i>               | <i>Mark &amp; Kambour Pathology</i>       | <i>South Texas Dermatopathology</i> |
| <i>Bernhardt Laboratories</i>     | <i>CytoPath</i>                           | <i>Mid-Atlantic Pathology Services</i>    | <i>Trinity Pathology Associates</i> |
| <i>Biopsy Diagnostics</i>         | <i>DermDX® New England</i>                | <i>Pacific Pathology</i>                  | <i>Twin Cities Dermatopathology</i> |
| <i>Brazos Valley Pathology</i>    | <i>Global Pathology</i>                   | <i>Pathology Associates of Princeton</i>  | <i>University Pathologists</i>      |
| <i>Cascade Pathology Services</i> | <i>GPA Laboratories</i>                   | <i>Pathology Solutions</i>                | <i>West Georgia Pathology</i>       |
| <i>CBM Pathology</i>              | <i>Hallmark Pathology</i>                 | <i>Pinkus Dermatopathology Laboratory</i> | <i>Western Pathology</i>            |
| <i>Cleveland Skin Pathology</i>   | <i>Laboratory of Dermatopathology</i>     | <i>Seacoast Pathology</i>                 |                                     |