

# INFINX

## ORDER FULFILLMENT SOLUTIONS

Shippers who process high volumes of customer orders frequently encounter cumbersome bottlenecks in their everyday operations. *If left unchecked, they'll wreak havoc on bottom-line profitability.*

### PROBLEMS IMPACTING REVENUE



Delay in promised delivery time



Customer dissatisfaction



Order cancellation/returns



Negative impact on revenue

### INFINX CLEARS THE BOTTLENECK

Infinx provides advanced solutions for customers processing as much as 250,000 shipments annually, maintaining turnaround times as low as 15 minutes, including technical automations with advanced business analytics. Our analytics-driven approach helps decision-making to optimize order processing by analyzing root causes of persistent issues. We do this by:

- ✓ Processing orders for on-time delivery
- ✓ Timely management of pending orders
- ✓ Scalability challenges for high demand periods and large bulk orders
- ✓ Managing high quality at reasonable costs
- ✓ Fast exception management and resolution capabilities spanning various products
- ✓ Robust audit mechanisms to verify and review all orders processed
- ✓ In-house IT team to deliver analytics-driven solutions for business monitoring and effective decision-making
- ✓ Comprehensive data analytics and structured reporting metrics

### WE CAN HELP YOU WITH



Order Entry  
(email/fax/voice)



Sales Order Processing



Flexible Order Fulfillment  
(Rush Orders)



Cash Application Services



Exception Management

## RUSH ORDERS NOT A PROBLEM

Fully processing outbound rush orders in time is necessary to meet daily overnight air freight deadlines. Infinx has built strong, in-depth experience providing end-to-end order fulfillment solutions across multiple industries.



Dedicated resources processing rush orders



Faster processing of rush orders in advance of air freight cut-off times



Speedy exception management

## OUR EXPERIENCED TEAM

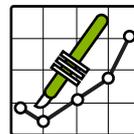
- ✓ 8+ years of experience in order processing and fulfillment
- ✓ Thorough implementation of industry best practices, protocols, workflow automations
- ✓ Trained and experienced resources on multiple client ERP systems

- ✓ 5 world-class delivery centers in India
- ✓ Robust quality monitoring & management capabilities

## OUR RESULTS SPEAK FOR THEMSELVES



Processing high-priority rush orders within 15 minute TAT of 15 minutes with over 99 percent data entry accuracy



Scenario-based order process analysis methodologies



Managing extra-high volumes - up to 250,000 annually



Timely analysis and instant update capability to client's master database

Can Infinx clear your order processing bottleneck?  
Find out more by contacting us at [sales@infinxinc.com](mailto:sales@infinxinc.com).

# INFINX

Revenue Realized. On Time. All the Time.

[www.infinxinc.com](http://www.infinxinc.com)

