MOST COMMON PITFALLS

PREVENTING RADIOLOGY PRACTICES FROM A

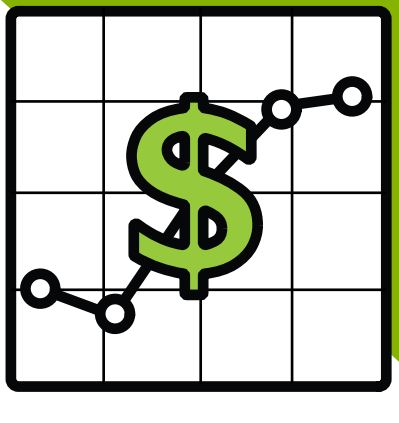
CLEAN CLAIM

REGISTRATION ERRORS

Does the patient's name in their EHR match their current insurance card – such as William or Bill, or a female's maiden name after marriage? Are their current address, telephone number and date-of-birth correct? When they say "I have Medicare", is it original Medicare or a Medicare HMO? Errorless data entry makes the difference.

OUTDATED COVERAGE

Has the patient recently changed jobs, or has their current employer shifted coverage to a different policy group? Medicaid-covered patients most frequently shift coverage, as their income changes.



NO PREAUTHORIZATION

Patients expect same-day appointments for an urgent condition – care first, authorizations later. But when those emergency exams are later denied–and appeals rejected – the practice is simply left on the hook for uncompensated work.

INCORRECT CODING

Medicare and private payors are cracking down on sloppy ICD-10 coding. What may be a code for an urgent exam may be different from that of routine treatment. Mistakes have a direct impact on your bottom line.

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